



## ABOUT US

Obsidian IT is an employee-owned managed service provider (MSP) serving the Shasta and Tehama Counties since 2011. Our priority is building strong partnerships by being more than a remote presence, while providing fast, efficient, and cost-effective service. We provide face-to-face service and eliminate the bloat in most MSP companies; no salespeople, no account managers, just solutions installed by lead engineers. Our pricing and skills put us in an excellent position for any client.

# REMOVING THE BURDEN OF CHASING TECHNICAL SOLUTIONS

## SERVICES WE OFFER



### OFFICE 365 SUPPORT

Take advantage of the entire Office 365 product line with our cloud-based support.



### ONSITE PRESENCE

We will get to know you and your business better.



### OFFSITE BACKUPS

Added protection against equipment failure and speedier recovery times.



### 24/7 MONITORING

Target a network issue any time of day or night.



### REDUCED IN-HOUSE RESOURCES

Less onsite hardware saves money and adds convenience.



### EMAIL AND SPAM FILTERING

We protect your email platform from phishing attacks, malware, and unnecessary "junk."

"Obsidian IT has been exceptional for MD Imaging's IT needs over the past fourteen years...They have often worked in the middle of the night to ensure we are up and running by the start of business the next day. Obsidian understands how important it is for our company to have the technology we use be functional so that we can better serve our patients' needs."

**-LISA BERWIND, MD IMAGING**